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### Annexure - B

Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites

## Data for the month ending Jan 2025

S N	Received from	Carried forward from previou s	Receive d during the month	Total Pendin g	Resolved *	Pending at the end of the month**		Average Resolutio n time^ (in days)
		month				Pending for less than 3	Pending for more than 3	
						Months	Months	
1	Directly from Investors	0	00	0	00	0	0	00
2	SEBI (SCORES)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
3	Stock Exchanges	N/A	N/A	N/A	N/A	N/A	N/A	N/A
4	Other Sources (if any)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
5	Grand Total	0	00	0	00	0	0	N/A

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Tel. No.: 022 29700323 Website: svcm.in Email: info@svcm.in



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## Trend of yearly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
01	April 2021 To March 2022	0	1	1	0
02	April 2022 To March 2023	0	0	0	0
03	April 2023 To March 2024	0	0	0	0
	Grand Total	0	1	1	0

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## **Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
01	April – 2024	0	0	0	0
02	May – 2024	0	0	0	0
03	June – 2024	0	0	0	0
04	July – 2024	0	0	0	0
05	Aug - 2024	0	0	0	0
06	Sept – 2024	0	0	0	0
07	Oct – 2024	0	0	0	0
08	Nov – 2024	0	0	0	0
09	Dec – 2024	0	0	0	0
10	Jan - 2025	0	0	0	0
	Grand Total	0	0	0	0

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#### Trend of annual disposal of complaints

SN	Year	Carried forwards from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	N/A	N/A	N/A	N/A
2	2018-19	N/A	N/A	N/A	N/A
3	2019-20	N/A	N/A	N/A	N/A
4	2020-21	N/A	N/A	N/A	N/A
5	2021-22	N/A	01	01	N/A
6	2022-23	N/A	N/A	N/A	N/A
7	2023-24	N/A	N/A	N/A	N/A
8	2024-25	N/A	N/A	N/A	N/A
	Grand Total	N/A	01	01	N/A

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